



# TACHELES

C O N C E P T

## TACHELES CONCEPT – CLEAR VISIONS MOTIVATE

Consulting and process support for comprehensible, expedient and purposeful solutions for:

- **Healthy working conditions, occupational safety and health (OSH)**
- **Sustainability (SDG) and Corporate Social Responsibility (CSR)**
- **Operational application e.g. of standards, requirements of customers, partners, suppliers, etc.**
- **Process management, Project management, Management Systems (DIN EN ISO 9001:2018 / DIN EN 45001:2018 / DIN EN ISO 14001:2015 / ISO 26000)**

- **Analysis:** Systematic 360 ° assessment of the situation and strategic goals
- **Consulting and planning:** Recommendations and development of strategies for the operational implementation (processes, structural adjustments, projects), including the elaboration and evaluation of prioritized options for different scenarios.
- **Knowledge Transfer:** Involvement, information and training of employees (seminars, workshops), cooperation partners and stakeholders (e.g. suppliers)
- **Process support:** Project management and advice during implementation
- **Continuous improvement:** Evaluation, internal audits, lessons learned and exchange of experiences, action plans and new impulses.

*Tacheles Concept guarantees an individualized and targeted approach for each project.*

### Exemplary projects and activities:

- Process support in sustainability and environmental management: assessment of current status, action planning, knowledge transfer, interim management
- Business Process Modeling of operational requirements and procedures for process optimization, digitalization, automation and efficiency of resources in container terminals
- Freelance project assignments and consultancy as external occupational safety and health specialist (e.g. HSE inspector offshore in international projects)
- Training and support of professionals in the implementation of requirements, standards and best practices; project management for occupational health and safety (OHS) and CSR programs
- Senior Safety, Health and Environmental Port Advisor in regional projects of GIZ (german technical cooperation) in South America and ASEAN countries
- Thematic workshops and process support for international cooperation programs
- Implementation of best practices in sustainability and occupational health for SMEs
- Consulting for organizational management oriented to sustainable and economic development; improvement of working conditions, risks and health effects according to international methods and standards.
- Process support for planning, implementation and further enhancement of Management Systems / integrated QHSE Management Systems (DIN EN ISO 9001:2018 / DIN EN 45001:2018 / DIN EN ISO 14001:2015)

**Industries:** Logistics, port industry, container terminals, crafts, maintenance, food, industry and manufacturing, construction, wind power, health care, social services, engineering and consulting services, tourism, international cooperation organizations.



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The hands, the head and the heart of Tacheles Concept:

**EDDA NEUMANN**

deploys extensive knowledge, experience and proven methods for your project within a process and demand oriented approach:

## **Professional:**

- Graduate (Dipl.-Wirtschaftsingenieurin) for International Transport Management (FH)
- Occupational Safety and Health Specialist /OSH Safety Expert (German „Sicherheitsfachkraft“ since 2011)

## **Process orientation:**

- Project consultancy and professional experience in project management, process management, quality management
- Target group oriented concepts and methods for knowledge transfer and cooperation with managers, responsible staff and workers as well as involvement of further partners and stakeholders

## **Experience:**

- International cooperation in practice for more than 10 years for clients and groups from various sectors in environmental, quality and occupational health and safety
- Consulting experience as freelancer for clients of different industries with individual topics and consulting focus

## **International / intercultural:**

- Language skills: German, English, Spanish
- Experience in international projects and companies
- Leadership experience in multinational teams (head of Terminal Support Services and Facility Management section with an international port operator in the Middle East)
- Implementation of multinational training and cooperation programs
- Accompaniment of international and regional multipliers and stakeholders
- Development cooperation / German International Cooperation (giz)

## **Related projects to date in:**

- Latin America: Uruguay, Mexiko
- Middle East: Bahrain
- Asia: Cambodia, Indonesia, Thailand, Vietnam, Philippines
- Europe: Germany, Spain, Italy, Albania

## **TACHELES: EFFORTS TO THE POINT**

LET THE COMMITMENT

**FOR HEALTHY WORKING CONDITIONS; CORPORATE SOCIAL RESPONSIBILITY AND SUSTAINABILITY**

ELEVATE AND NOT COMPLICATE THE DAY-TO-DAY BUSINESS!

CLEAR STRUCTURES, COMPREHENSIBLE PROCESSES AND REALISTIC IMPLEMENTATION ARE A BENEFIT FOR PEOPLE, THE ENVIRONMENT AND THE ORGANIZATION.

Let´s talk about your project!

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